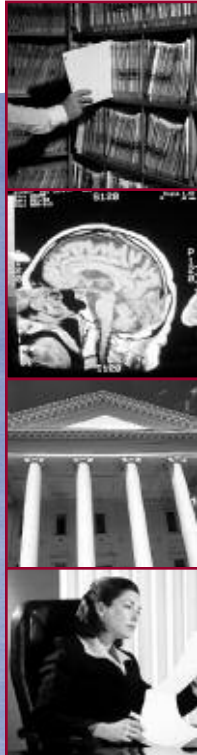




RecordTrak understands that results are what matter in litigation support. We utilize skilled personnel every step of the way.

**RECORDTRAK PROVIDES
NATIONWIDE SERVICE**

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RECORDTRAK

SPECIALIZES IN COMPLETE LITIGATION SUPPORT FOR PERSONAL INJURY AND PRODUCT LIABILITY CASES. IN BUSINESS FOR OVER 25 YEARS, RECORDTRAK STANDS OUT IN THE LITIGATION SUPPORT INDUSTRY BECAUSE OF OUR COMMITMENT TO CUSTOMER SERVICE.

WE SUPPORT YOUR FIRM WITH RECORD PROCUREMENT, CASE MANAGEMENT AND MEDICAL RECORD ANALYSIS. UTILIZING OUR TALENTS ENABLES YOU TO FOCUS ON YOURS.

PROFILE

RecordTrak has its roots in mass tort litigation, such as asbestos. It is in this arena that the value of our service became evident and widely known. RecordTrak was the first to bring cost sharing to the industry. We allocate the costs associated with document procurement among multiple parties, creating considerable cost savings for our clients.

Over time, RecordTrak has grown to become the cost containment leader in mass tort litigation and insurance record procurement. We are proud of our performance and of our ability to satisfy our clients. RecordTrak has been the court-mandated

and MDL-appointed service provider in more litigation areas than all others combined.

Whether scheduling depositions and IMEs, securing and summarizing records, or managing an on-line repository, RecordTrak's process is built to provide efficient and accurate service. Information on each case and each record request is maintained in our system for responsive tracking and processing. Status information is available to our clients, in real time, via Internet access. In addition to checking status, the system can be utilized to view, order and receive records or to contact your Client Representative.

RecordTrak is a team of trained and experienced individuals. Our qualified staff provides services that allow you to focus your firm's resources more effectively. Utilizing the talents of RecordTrak enables you to reduce and control your operating costs.

There are many advantages to using RecordTrak for your litigation support needs. Let us contribute to your success.



SERVICES

We provide the services and features you need.

RECORD PROCUREMENT

- ◆ Dedicated client representatives
- ◆ Status to counsel correspondence
- ◆ Web-based ordering and status
- ◆ Record review for additional providers
- ◆ First-look management
- ◆ Court filing
- ◆ Record certification
- ◆ Copy on location

MEDICAL RECORD REVIEW

- ◆ Qualified nurse reviewers
- ◆ Tiered offerings
 - Basic record fact summary
 - Medical chronology
 - Medical summary
- ◆ Value-added analysis
 - Screen for merit
 - Identify causation
 - Assess injuries
 - Note contributing factors
- ◆ Customized to client protocol

CASE MANAGEMENT

- ◆ IME and deposition scheduling
- ◆ Noticing and calendaring
- ◆ On-line repository management with multi-party access

DOCUMENT ACCESS AND DELIVERY

- ◆ TrakView
- ◆ TrakLink
- ◆ Bound paper documents
- ◆ Customized, electronic pagination and indexing
- ◆ Images on CD/DVD
- ◆ Echocardiogram reproduction to videotape or DVD
- ◆ OCR (Optical Character Recognition)
- ◆ Case Management Image Integration
- ◆ Computer to Computer Transfer (FTP)



RecordTrak offers two products for online access to records.

TRAKVIEW - Enable your TrakView account for web viewing and secured access to record images as close as your computer. Documents are grouped by case. View, print or download — it's your choice. TrakView retains the records so they are available on your schedule.

TRAKLINK - For clients who prefer to be alerted as each record is received, we offer TrakLink. You receive an email notification containing a hyperlink to the password-protected record. Simply click on the link (which is available for a full 14 days), enter your ID/password and print or download the record.

MEDICAL RECORD REVIEW

Medical record chronologies and summaries are prepared by qualified professionals. A tiered service approach is offered to tailor a cost-efficient solution. RecordTrak offers these services for individual personal injury cases as well as mass-tort litigation.

These services, when combined with our record retrieval process, provide an integrated solution for our clients.

We utilize reporting formats that allow our clients to focus on the significant medical events. The supporting documentation is fully referenced for ease of use. In fact, the online version of our chronology has embedded links to the supporting material. Our medical summaries help firms prioritize their cases.

THE RECORDTRAK ADVANTAGE

For over 25 years RecordTrak's commitment to excellence has provided record retrieval solutions to the legal, insurance and corporate communities. We are the liaison to the record custodians. RecordTrak provides the following advantages:

- ◆ Allow your firm to focus on core competencies
- ◆ Improve efficiency
- ◆ Conserve capital
- ◆ Respond to peaks in your workflow
- ◆ Reduce and control operating costs
- ◆ High volume capabilities
- ◆ State of the art technology
- ◆ Highly qualified and experienced personnel
- ◆ Quick turnaround time
- ◆ Comprehensive web site

LITIGATION EXPERIENCE

- ◆ Pharmaceuticals
- ◆ Asbestos
- ◆ Breast Implant
- ◆ Pedicle Screw
- ◆ Latex Gloves
- ◆ Lead Paint
- ◆ Silica
- ◆ Product Liability
- ◆ Personal Injury
- ◆ Medical Malpractice
- ◆ Tobacco
- ◆ Mold
- ◆ Welding Rod
- ◆ Norplant